

Motor Media Network Pty Ltd Subscription Policy

SUBSCRIPTION BUNDLES

Subscription bundles (Wheels magazine subscriptions and merchandise sold together) are to be sent to one address only – they cannot be split between two or more addresses.

Subscription bundles are available with one-year subscriptions only. Merchandise will be sent separately from Wheels magazine.

WHEELS MAGAZINE

Wheels is a monthly magazine. Motor Media Network Pty Ltd reserves the right to amend publication frequencies, prices, and schedules at any time. All Motor Media Network Pty Ltd magazines are sent separately from merchandise.

DISPATCH AND DELIVERY POLICY

Motor Media Network Pty Ltd magazines purchased as a subscription are delivered on a monthly basis (once every month) to your nominated address, according to publication scheduling and the length of your subscription. All other merchandise, back issues, and other items (aside from those marked ‘pre-order’) will be dispatched within 10 working days of receipt of the order, separately from Motor Media Network Pty Ltd magazines. Pre-order items will have the dispatch date advised at the time of sale. Items damaged or missing during delivery will be replaced at the discretion of Motor Media Network Pty Ltd.

REFUND POLICY

To request a cancellation of a subscription, please contact our Customer Services Team:

Motor Media Network Pty Ltd
PO Box 161
HORNSBY NSW 1630

02 8227 6486
subscriptions@wheelsmedia.com.au

Hours of Operation 9-5 NSW Business days

Refunds are in accordance with Australian consumer law and at the discretion of Motor Media Network Pty Ltd