# 4x4 Media Subscription Policy

## SUBSCRIPTION BUNDLES

Subscription bundles (4x4 Media magazine subscriptions and merchandise sold together) are to be sent to one address only – they cannot be split between two or more addresses. Subscription bundles are available with one-year subscriptions only. Merchandise will be sent separately from the 4x4 Media magazine.

#### 4x4 MEDIA MAGAZINE

4x4 Media is a monthly magazine. 4x4 Media Publishing Ltd reserves the right to amend publication frequencies, prices, and schedules at any time. 4x4 Media magazines are sent separately from merchandise.

### DISPATCH AND DELIVERY POLICY

4x4 Media magazines purchased as a subscription are delivered on a monthly basis (once every month) to your nominated address, according to publication scheduling and the length of your subscription. All other merchandise, back issues, and other items (aside from those marked 'pre-order') will be dispatched within 10 working days of receipt of the order, separately from 4x4 Media magazines. Pre-order items will have the dispatch date advised at the time of sale. Items damaged or missing during delivery will be replaced at the discretion of 4x4 Media Pty Ltd.

## **REFUND POLICY**

To request a cancellation of a subscription, please contact our Customer Services Team:

4x4 Media PO Box 161 HORNSBY NSW 1630

02 8227 6486 subscriptions@4x4media.com.au

Hours of Operation 9-5 NSW Business days

Refunds are in accordance with Australian consumer law and at the discretion of 4x4 Media Pty Ltd.